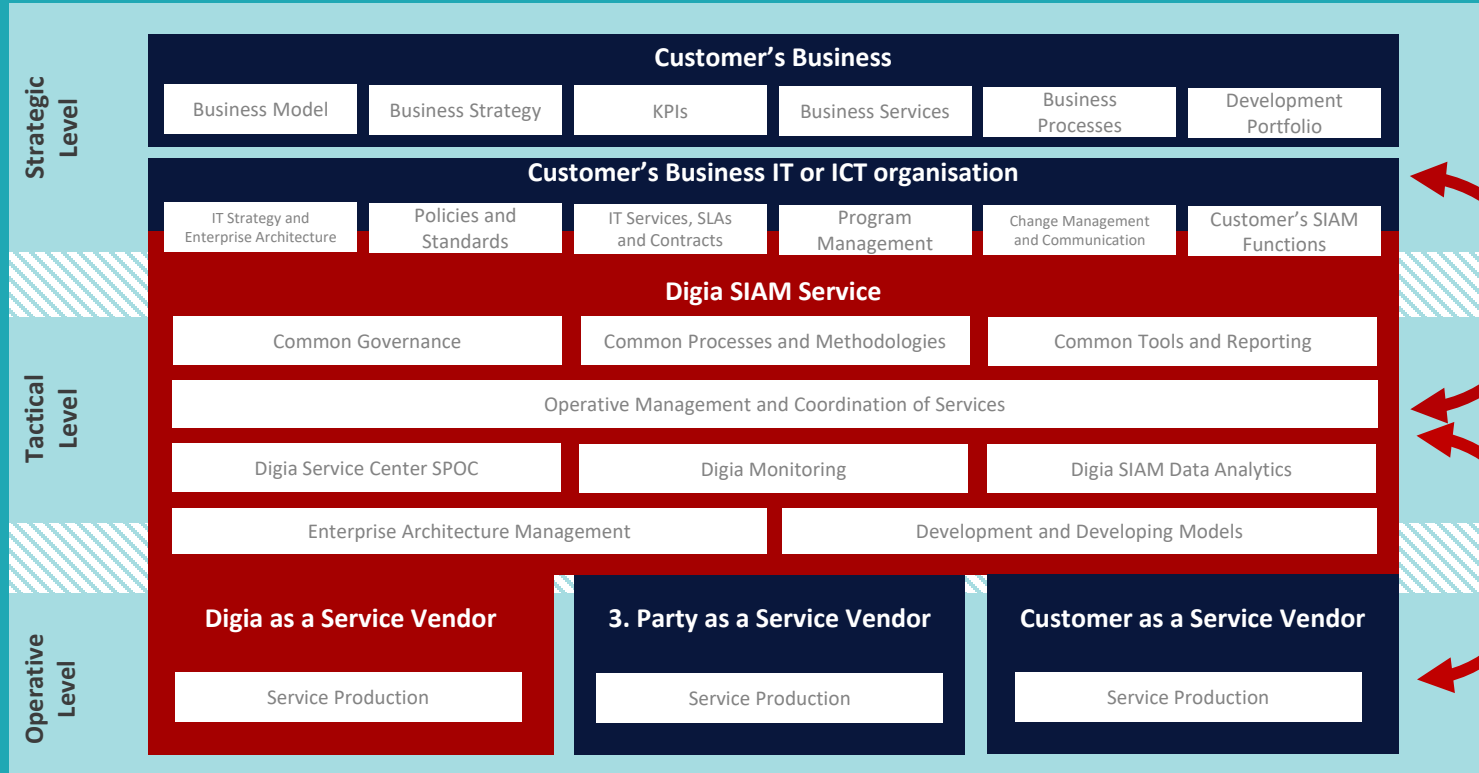


Digia SIAM Service



Service Components

SIAM and IT Service Management Governance	Vendor Management	Governance Services	
SIAM Design	IT Service Design	IT Service Catalogue and Portfolio Management	Core SIAM
SIAM Toolset and Reporting	Operational Service Management and OLAs	Business and Service Continuity	
Business Relationship Management	Financial Management	Knowledge Management	Other SIAM
IT Information Security	IT Service Transition Planning and Support	IT Service Validation and Testing	
Operative Management and Coordination of Services	SIAM Service Desk (Digia Service Center SPOC)	Operation Bridge (Digia Monitoring)	Operational SIAM
Digia SIAM Data Analytics	Enterprise Architecture Management	Development and developing models	Additional SIAM Services

